

GENERAL CONDITIONS: CONSOLIDATION SERVICE (LCL) EXPORT

The rates include:

- Manipulation at the warehouse (goods acceptance)
- 7 days of free storage
- Transport to the port of shipping
- LCL charges
- Sea freight
- BAF and CAF surcharges on the sea freight
- Unpacking the goods in the warehouse at the point of destination

The rates exclude:

- A fee for issuing the bill of lading
- Insurance exceeding the ship owner's responsibility
- Possible costs for courier services, signing, repacking

Conditions:

- The tariff is calculated on the W/M basis (cbm/ton) without any other recalculations
- The minimum tariff is indicated for every destination individually
- Rates for other destinations upon request
- The general tariff applies to consignments up to the goods value of EUR 50.000,00
- We charge EUR 35,00 per set for B/L issuance.
- Weight/volume is rounded up to a whole 100 kg / 0,1 cbm
- It is assumed that the consignments are suitable for manipulation in a standard manner and duly marked
- It is necessary to notify of and book the consignments in time (the exact number of pieces and weight must correspond to the valid documentation, or they may not be accepted by the warehouse), documents must be marked with our reference when entering the warehouse.
- We recommend delivering goods on pallets – properly packed, secured and signed (non-signed consignments will be marked additionally, the costs of EUR 20,00 being transferred onto the customer)
- Non-standardly handled consignments must be provided with sufficiently large pictograms on all vertical sides of the consignment.

- Seaworthy packaging is necessary, the ship owner is not responsible for damage of the consignments during shipment in a container
- Consignments with damaged packaging, contents will not be accepted for shipment – individual solution of the situation by an agreement is possible
- The IMDG (dangerous goods) shipments must be approved by Austromar in advance before accepting such shipment into our warehouse. The rates to be agreed upon request. All extra costs and penalty of EUR 500,00 per shipment will be charged to the shipper's account for the unannounced or incorrectly reported IMDG shipments.
- Shipping non-standard goods (alcohol, antiques, veterinary goods, etc.) is possible only upon previous approval.
- Shipping personal belongings – for a surcharge of EUR 150,00 per shipment
- In case of cancelling the order less than 72 hours before the deadline (closing), dead freight amounting to EUR 25,00 w/m will be accounted.
- For accounting purposes, the dimensions / weights which are determined by an independent company at the port or terminal are binding. In case of possible discrepancies, another re-measuring in the port of unloading must be ordered – a paid service.
- The invoice maturity for shipping LCL consignments is 14 days after ship loading
- Consignments going to inland terminals must be cleared through customs at the 'port of entry'
- Consignments are accepted at the customs warehouse in Praha-Uhriněves. More information about our warehouse can be found on website <http://www.a-1.cz/>
- Opening hours of the warehouse on working days are from 7:00 to 18:00 hrs.
- The warehouse accepts only consignments which have been cleared through customs (the unified storage document for export valid for at least 10 days) – in other cases (transit from another state, refining contact, etc.) the customs clearance in the transit regime will be accounted according to the real costs – the amount of the fees and guarantees upon request.
- Goods acceptance is performed according to delivery notes and written instructions. The record of unloading is signed by the handing-over and the accepting parties (the crew of the vehicle and warehouse workers) and it must contain a reference number.
- For the currency conversions we are using the exchange rate published by European Central Bank (ECB) valid at the time of invoice issuance increased by 1,5 %.
- Departures from the terminals are realised at least once a week according to the conditions of the individual service, closing is always one day before, the current rate tariff is available at www.austromar.com upon registration
- The limit of the ship owner's responsibility is determined by international conventions – such coverage does not usually cover in full extent all business risks, so we recommend that the consignment is properly insured.
- Transportation is governed by the terms of Bill of Lading.
- Consignments are accepted with a maximum of 5 items from the customs rate tariff. In case the goods consist of more items, their acceptance is subject to a surcharge.

- **Maximum weight and dimension of one package:**

Maximum allowed weight of each package is 3 metric tons. For shipments with weight greater than 3 metric tons or length longer than 3 meters or height higher than 2 meters please contact our office for extra charges confirmation.

- **Overweight Surcharge (OWS):**

For shipments with total weight over 3 metric tons or with weight in metric tons higher than volume in cubic meters we will apply OWS surcharge individually. Please contact our office for details.

- **Marks and numbers:**

Please make sure your shipments are always properly marked, including the port of destination. It is also imperative that the marks and numbers on all documentation match the actual marks and numbers on the cargo. This may seem self-evident, however, our warehouses are regularly faced with discrepancies, which may result in misdirection and/or loss in port of loading or in port of discharge.

- **By ordering the transportation service, the customer accepts and agrees to adhere to Austromar's General Conditions and the Complaints Policy.**